


# Dubai Connectivity



## \* Your gateway to Dubai

Now we can connect your Dubai offices to your other offices anywhere in the world providing the same high level of service across your entire network.

interoute 

# Do you conduct business in Dubai?

**Are you expanding your business to Dubai? Do you already have a presence there? If so, we can help. Owned by a number of internationally based shareholders (the largest and majority shareholder being the Sandoz Family Foundation) and with significant investment from the Dubai Holding Group, Interoute has firmly established its own presence within Dubai. And in turn, has formed a range of partnerships in the Free Zones to help international organisations make the most of their presence there.**

## Interoute serves the business centres of Dubai

If you conduct business in Dubai the chances are you will be located in one of Dubai's Free Zones, where specialist legal, technical and other support arrangements make it easy for international companies to operate. Interoute can make it easier still, by connecting your Dubai offices to your other offices, anywhere in the world, and provide with the same high level of service across your whole network.

Dubai Free Zones directly connected to Interoute's network include:

- Dubai Media City
- Dubai Knowledge Village
- International Media Production Zone
- Dubai Outsource Zone
- Dubai Biotechnology and Research Park
- Dubai Studio City
- Dubai International Finance Centre
- Dubai Healthcare City
- Dubai Internet City

Connectivity within the Free Zones is provided by Interoute's partner Du. Du is the trading name of the second licensed operator in Dubai and like Interoute a member of the Dubai Holdings Group.

## Services available

### Connectivity Solutions

You can use Ethernet, SDH, VPN, or Public Internet to connect your offices in Dubai with the rest of your global network.

#### Ethernet point to point

Committed rates	2,4,6,8,10,20,40,50,60,70,80,90,100mb
MTU	1522 bytes
Delay London to Dubai	150ms
Delay mainland Europe to Dubai	200ms
VLAN Tagging	✓
Multiple frame size support	✓
Real time reports and bill access via web	✓
Physical Presentations (MDI)	RJ45, SC/PC (Optical 1000Mb only)
Physical Interfaces	10BaseT, 100BaseTX,
Framing Format	IEEE 802.3
Delivery (on-net)	30 working days
NOC coverage	24 x 7 x 365

#### SDH point to point

Compliance	G707 and G957
Data rates	E1, DS3, STM1
Delivery (on-net)	30 working days
NOC coverage	24 x 7 x 365

### VPN

- Customised VPN solutions.
- Security features including email protection, token authentication and web filtering.
- Service performance monitoring with the customer Web Portal.
- 24x7x365 pro-active monitoring and support.
- Comprehensive SLA covering availability, latency, packet delivery and service delivery.

#### VPN Technical specification

Customer premise equipment	Fully managed CISCO hardware, On-site
(CPE) options	installation and maintenance included
Routing options	Static, EBGp
VPN options	Full mesh, Hub and spoke, Multiple VPNs per connection, Integrated Internet access
Redundancy options	Single router with dual links, Dual routers with dual links
Connectivity options	Leased line, Ethernet, Connection speeds from 2Mbps to 100Mbps + Remote access
Voice options	Voice VPN functionality, Private dialing plan available, QoS options up to 3 priority data service classes, One real-time service class.

### Internet

- High quality local internet connectivity over the Du local fibre network.
- Connectivity to the EMIX peering exchange
- International internet interconnections
- Charging based on volume of data of unlimited use
- From 1Mbps to 100Mbps

#### Managed Hosting and Co-location

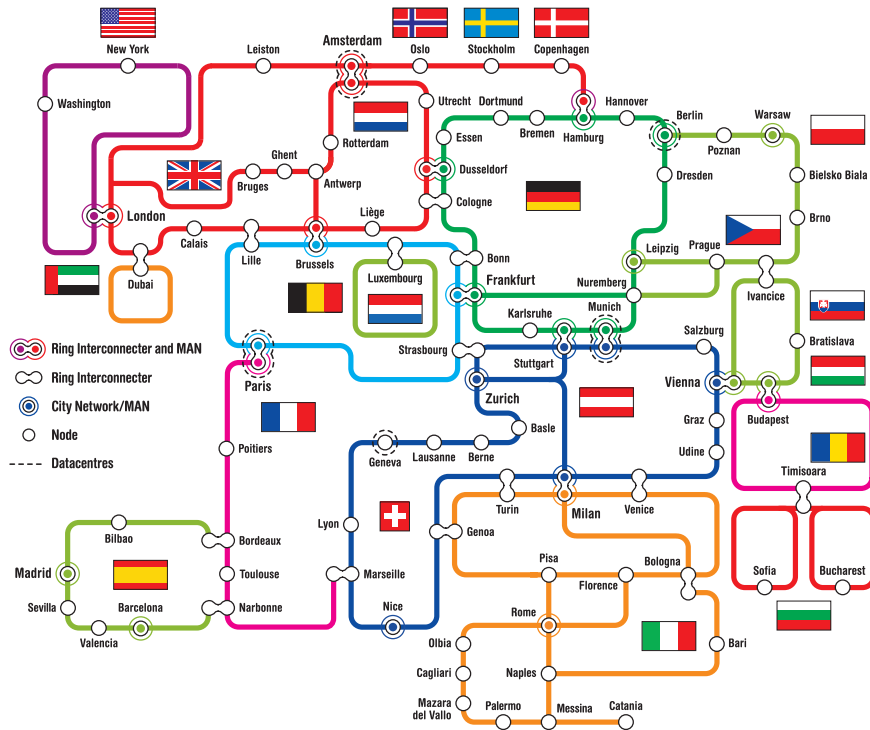
Service providers seeking the best place to locate their equipment can stop looking. Interoute has Dubai's premier facilities on-net and can provide a range of services at competitive prices. Interoute's Co-location services are provided at the E-Hosting DataFort (EHDF) facility in Dubai. EHDF is a Managed Hosting and IT Security company and is a member of Dubai Holding.

Rack options	1/3 rack, 1/2 rack, Full rack
Power	Redundant 32Amps AC per cabinet
Service desk	24 x 7 x 365 days per year
Connectivity	Connected to the Du & Interoute network
Hands & Eyes	Available at extra charge

#### Security

Protecting the enterprise is a core feature of all Interoute's services. From complex disaster recovery solutions to a simple managed firewall, we can make your Dubai network secure.

## Interoute network



## Five things about Interoute

- We own and operate Europe's most advanced, densely connected voice and data network.
- We're widely acknowledged as one of Europe's fastest growing technology companies.
- Our network covers just about every major European, Eastern European and Central European business centre as well as the USA.
- We handle more than €1 billion of e Commerce through our data centres every day, making Interoute a key part of Europe's Digital Supply Chain.
- We're the choice of all major incumbents, governments around the world and 14,000 corporate customers including BMW, EMI and Deutsche Post.

**Let's talk.** For more technical information and details of pricing, please contact your Interoute Account Manager or email [sales@interoute.com](mailto:sales@interoute.com)

Alternatively visit our website [www.interoute.com](http://www.interoute.com)

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This information was correct at the time of going to press. However, because of the rapid growth of Interoute's business, details are likely to change.  
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